HINWOOD

Consultation

Code of Professional Practice for Chiropractors in Australia

judyh to natboards 06/04/2010 05:07 PM

Sent by: "di" <di@powerful-practices.com>
Cc: admin, chiropractic, caa, "Judy Hinwood"

To President of the Board

Dear Dr Donato,

Draft Code of Professional Practice for Chiropractors in Australia

The National Board released the draft guidelines for consultation with a three week opportunity for submissions.

This is totally unacceptable for "wide-ranging consultation" across Australia.

The manner in which the document has been written is totally out of place within chiropractic professional practice in Australia. It's slanted and narrow.

My General Comments ...

No other National Professional Board has seen fit to include such broad-ranging restrictions and defining guidelines on their specific professions as has the Chiropractors Board of Australia

Every other National Board has left their professions open to regulation under the terms of the cross professional code of conduct which are fair and general.

The inclusion of this proscriptive device reflects an immaturity and lack of confidence in its own procedures.

The Chiropractors Board of Australia appears to have relied heavily on pre-existing guidelines that were developed in an attempt to control historical local complaint trends.

It is unreasonable for the Chiropractors Board of Australia to inflict punitive guidelines on the entire profession assuming that they need "further guidance".

The National Draft guidelines have been adopted from those developed defensively in specific jurisdictions to attempt to stop the particular activities of a small number of individuals in those jurisdictions at a particular time.

Duplication of items ...

There is marked duplication between this document and the cross professional code.

The chiropractic specific code should not duplicate in different words the cross professional code.

Will the National Board prosecute under the wording of the cross professional or chiropractic code?

Demeaning tone ...

Where the tone of the cross-professional code is positive, encouraging and inspiring.

Where the general tone of the draft chiropractic guidelines is demeaning to the profession and oppressive.

: It appears to assume poor conduct by chiropractors thus necessitating proscriptive directions in all areas of practice.

: No other National Board has taken this blatant and disrespectful attitude to their respective professions.

Examples:

The participant needs to be advised that it is not a comprehensive examination. (Don't we always do a comprehensive examination?)

A practitioner must not issue or sign a certificate that is backdated or misrepresents a fact.(Are we all assumed to be criminals?)

Specific Problems

1.1 Patient rights

These points are comprehensively covered in the cross professional code, their repetition here using different words is unnecessary and confusing

1.2,3 Consent

Consent is adequately covered in the Cross - professional code

1.4 Refusal to provide care and discontinuation

This is a duplication and unnecessary expansion of a single paragraph in the Cross - professional code (3.13) The points included in the expansion are just common sense and so many words just confuses it

1.5 Confidentiality and Privacy

Unnecessary duplication again; Covered in the Cross - professional code and National privacy legislation

1.6 Fees

Financial dealings are generally covered in 8.12 of the Code of professional practice for chiropractors in Australia however this code to great lengths to outline specifics again based on a small number of previous complaints relative to the profession as a whole. No other National Board has sought to impose such detail on its profession. No other profession has attempted to oppressively restrict the activities of its professionals relying solely on the Cross - professional code.

The area of management plans is comprehensively covered in the Cross - professional code Section 2.2 Good Care.

Many items are reworded and unnecessary duplications

For example:

The chiropractic specific code:*1.6.6 There should be no delay in the provision of treatment other than for valid clinical reasons.*

By imposing specific conditions on care plans the National Board is being left open to future trends by offending chiropractors that are not covered in the guidelines. Restricting care, management and fee plans is in contravention to Section 2 of the Cross - professional code where a professional may be able to give accurate recommendations based on his or her assessment and clinical experience See 2.2 b) *formulating and implementing a suitable management plan (including providing treatment and advice).*

1.7 Professional Boundaries

Professional boundaries are adequately covered in the Cross-professional code.

All of the specifics mentioned can be extrapolated from the Cross-professional code.

Once again this part of the code has been developed to cover specific previous misconduct but cannot cover all historic cases. Eg. a practitioner must not disclose his sexual fantasies but this code does not include the specifics of him touching a patient inside underclothes, exposing himself in public or relating his dreams. It would be far better to leave it to the generalities included in the Cross-professional code and leave the prosecution up to strong complaints handling systems

2.2 Responsibilities of the practitioner

Unnecessary Duplication, it's covered comprehensively in Section 2 and 3 of the C-PC

2.2.2 How are innovations going to be developed if they have to be approved by the profession?

This is just an attempt to stifle the profession.

2.3 Advertising

Covered well in the general section of the document

This sort of inclusion is the sort of area that can be better enforced through the education of the profession in newsletters, bulletins, seminars and articles in the journals of professional associations.

An item that has been created for the purpose of attempting to stop an historical localised complaint trend does not belong here

2.4 Health Records

More nit - picking duplication and common sense that is not necessary here

8.4 covers it comprehensively and without the innuendo that chiropractors are not accurate, legible writers, write derogatory comments, neglect to write records, alter records to deceive etc. etc.

These are all common sense professional issues and by including them it appears that the National Board has a serious contempt for the profession

No other National Board has attempted to denigrate their profession in such a demeaning way

2.5 Names and titles

2.5.2 is pure duplication

2.5.4 is included under the advertising sections of the C-PC

The rest is probably unnecessary

2.6 Radiology

More demeaning guidelines that assume that the profession is out to rip off the consumer

If the National Board is going to adopt guidelines for radiology/ radiography it should adopt guidelines that have substantial professional input and broad acceptance around the world rather than a series of guidelines developed on the fly to combat specific local historical trends.

2.7 Diagnostic tools

Overly prescriptive, demeaning and restrictive to the wide spectrum of tools that chiropractors use to determine the best outcomes for their patients

2.8 Delegation of practice

Common sense and part of a professional's training.

Probably best dealt with in regular communiqués with registrants.

2.9 Acupuncture

This section has no place in a document for the chiropractic profession.

2.10 Working with adults and children

Overly prescriptive and demeaning

The majority of procedures used in health professions have insufficient evidence of a gold standard nature.

The demeaning attitude present throughout the guidelines document is found here again.

Just because there were some complaints in a few jurisdictions about a few practitioners it is not necessary for the National Board to take a heavy handed approach to the entire profession across Australia

Needless to say NSW has managed to have just one complaint about the chiropractic management of children in the last 30 years despite not having anything more than a simple code. That case did not relate to frequency of care or financial issues.

The items about pointing out the perceived shortcomings in chiropractors skills are unnecessary. None of the other National Boards seem to need to do that.

The lack of support for regular children's checks from current evidence is not sufficient to have such an oppressive statement in the guidelines.

There is not much evidence for most of what is performed across all health professions so chiropractors should not feel guilty about this.

The National Board should project the confidence in a profession that is gradually building its research base.

There is no evidence that they don't have a benefit.

No other profession restricts its members in such an oppressive manner by suggesting that something is "Not recommended"

This should be a guideline for practice, not about non - practice

2.11 and 2.13 Recency and CPD

Irrelevant in this code, found elsewhere

3.1 Standards of premises

These items are all common sense and therefore irrelevant in a document of this nature.

How does the National Board justify this as an area of guidance that the profession needs?

3.2 Equipment

Common sense and, therefore, not necessary

3.3 OH&S

Covered in other legislation

Section 4

All duplicated elsewhere

5.1 Spinal Screening

Another example of the pervasive demeaning attitude that the National Board has towards the profession.

Chiropractors are presumed to be touting for business, create false outcomes, engender fear and promise cures and therefore need board guidance not to.

It is heavy handed, unnecessary and reflects the experience of poor complaints handling procedures and poor communication with the profession.

5.2 Consumers at risk

Common sense

How can chiropractors ensure that all staff are trained in suicide prevention?

This is an unreasonable burden

Other professions do not have this requirement, what justification does the NCB have for inflicting this requirement on chiropractors?

Is this to be a mandatory requirement like a first aid course?

Totally unreasonable

5.3 Reporting Child abuse

Statutory requirement therefore not necessary in this document

9.0 Code of conduct for registered health practitioners

9. Ensuring practitioner health

9.2 Practitioner health

(c) Understanding the principles of immunisation against

communicable diseases and being immunized against relevant communicable diseases.
Comment – this item is ambiguous and may suggest that the practitioner should themselves be vaccinated

Recommendations

That the National Chiropractors Board removes the Code of professional Practice for Chiropractors in Australia from consideration.

It is not mandatory under Part 5, Division 3 nor has the National Board ensured that there is wide-ranging consultation about its content as it is required to do under Section 40

It is respectfully submitted that the National Board concentrate on developing robust complaints handling procedures that begin with positive education of the profession and utilise strong peer review components to address any trends in conduct that may develop in the future.

Those procedures should include:

- Talks to chiropractic students before they become registered about professional practice and the nature of complaints.
- Talks to the profession at association meetings.
- Regular written communication with the profession about matters that have arisen and the board's current attitude to such matters. For example: a chiropractor has a complaint made about a care plan. The Board provides advice and recommendations to the chiropractor that under section **1.2 Professional values and qualities** of the Professional Code of Conduct the Board considers that that the care plan is viewed as excessive and unjustifiable. It includes an article to that effect in the next regular communiqué to the profession.
- The provision of advice and recommendations to chiropractors who have been found to have developed management procedures that have caused a complaint.

With 32 years of clinical practice and a vast background in ethical practice management, mentoring and coaching, I find the proposed Code of Professional Practice for Chiropractors in Australia as totally unacceptable in its current form.

I believe the Board needs to appoint a totally new group from the profession who represent all areas of the art, science and philosophy of chiropractic to prepare a new document.

Yours sincerely

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